

House Manual

You can make yourself at home in the rental cottage as long as you remember to obey the following rules and instructions.

Keys

The main door is opened with a code which is unique to each rental period. In case of problems contact the cottage caretaker.

The sauna building is accessed with a traditional key which can be found at the dining table in the main building when you arrive.

When you leave the premises, please ensure all the doors are locked.

Wi-Fi

A wireless network is available during your stay:

SSID: Tervaleppa_Guest

SSID: Tervaleppa_Guest_5

Password: Heinola18100

The Internet connectivity is provided through a cellular access point (4G). Please be aware the connectivity is not comparable with fiber or copper based internet and may not handle several concurrent connections (simultaneous video calls).

Check-out

Prior to check-out the dishwasher shall be filled. However, we recommend the visitors not to run the dishwasher prior to departure. Our cleaning staff will take care of it.

Guests make sure not to leave any perishable food, etc. in the buildings, so please check the fridge and the freezer when you leave.

The check-out time is at **14:00**. Please notify the cottage caretaker when you have checked-out.

Safety notes

Be aware that both houses are located very near to the waterfront. Ensure all guests who cannot swim are under supervision.

Jumping into the water from the piers is forbidden. Rocks under the water cause risk.

No fire can be left unattended by leaving the cabin area.

Kitchen

The tap water is fully suitable for drinking.

Please always check when leaving the cottage that the coffee machine or other appliances are turned off.

We appreciate it if you always turn-on the exhaust hood when the hob is used for cooking. The indoor fireplace shall not be used for cooking.

Garbage and waste

We sort energy waste, cardboard and bio waste. The rest is mixed waste.

Please empty the rubbish into the outdoor waste bins, which are marked by the waste types. The bio waste container can be found in the yard, close to the main door of the cottage.

Glass and metals can be taken to the [recycling point Citymarket](#).

Please take care of the pledged and unpledged bottles for return at the end of the rental period. The nearest return point can be found at Heinola Citymarket.

Fireplace

The use of the fireplace is only recommended during the winter, as the heat output of the fireplace is high. Please use only dry and small firewood.

1. Be sure to open the chimney damper and turn on the fireplace setting in the air conditioning.
2. For easy ignition, please open the door to the terrace for extra air.
3. Use paper or bark with small firewood to ignite. Avoid any chemicals.
4. When using the fireplace, do not place any items on it to avoid any unwanted fire!

Notes:

- Do not chop wood inside the buildings, rather do it at the front of the boat shed.
- Do not close the damper in the fireplace if the fire is on.
- The air conditioning will switch back to normal mode after one hour. In case of any problems, please contact the cottage caretaker.

Living rooms

The ground floor is equipped with circulating heated water, which you can adjust at the thermostat in the hallway/corridor.

The surface of the kitchen table is granite and heat-resistant. Please avoid spilling any strongly staining foods such as berries, wine or coffee.

Wet towels or laundry should not be hung on the upstairs railing, as the waxed wood surface is not resistant to moisture. Please use drying racks to dry clothes and towels.

Bathrooms

The downstairs bathroom is equipped with a washing machine, hairdryer and shower.

After showering it is recommended to ventilate the bathroom by opening the window.

Please make sure **no foreign objects, such as bandages or cotton ear cups**, are thrown into the toilets.

Board games and books

On the shelf under the staircase you will find various board games and books that are free to use. Kindly make sure that all parts remain saved for other visitors

TV

There is no TV available as we like to spend time mainly outdoors, reading or playing board games.

Tidiness

Final cleaning is included in the cottage rental price, but if needed, a vacuum cleaner can be found at the entrance wardrobe.

A mop, lute and floor detergent can be found in the downstairs toilet next to the washing machine and in the bottom drawer under the sink.

The iron and ironing board can be found on the right side in the bedroom closet.

All-purpose detergent can be found in the bottom drawer under the sink in the downstairs bathroom. Detergent for the dishwasher is available in the kitchen.

Barbecue

Gas

The gas grill can be found on the lake side of the main building. When finished with barbecuing, please clean the grill with the grill brush. Please note that visitors take care of gas supplies. When you run out of gas, you can visit Heinola Citymarket to exchange the empty gas cylinder for a full one. The supply station is at the parking lot next to the shopping mall. It is open 24/7. Please be aware the gas grill is not in use during winter season.

Fire pit

A fire pit can be used for barbecuing. If the pit gets filled by ash, please deposit ashes to a dedicated container, which can be found at the Sauna terrace.

Yard

The compost is located near the main door, in front of the rock. Always add wood chips over the biowaste. Wood Chips can be found in the plastic bag next to the compost.

Firewood can be found in the boat shed. The wood has been chopped into ready-to-use pieces. The rent includes a reasonable quantity of firewood.

Address: Vasikkasaarentie 167 18100 Heinola

Smoking is only allowed outdoors. Smokers shall make sure that cigarettes go into the ashtray. Ashtrays are located on the terraces.

The rowing boat is free to use. The boat can carry 3-4 people. Oars, life vests and the boat plug can be found in the shed.

An auger, ice saw and ax can be found in the shed.

Air conditioning & heat control

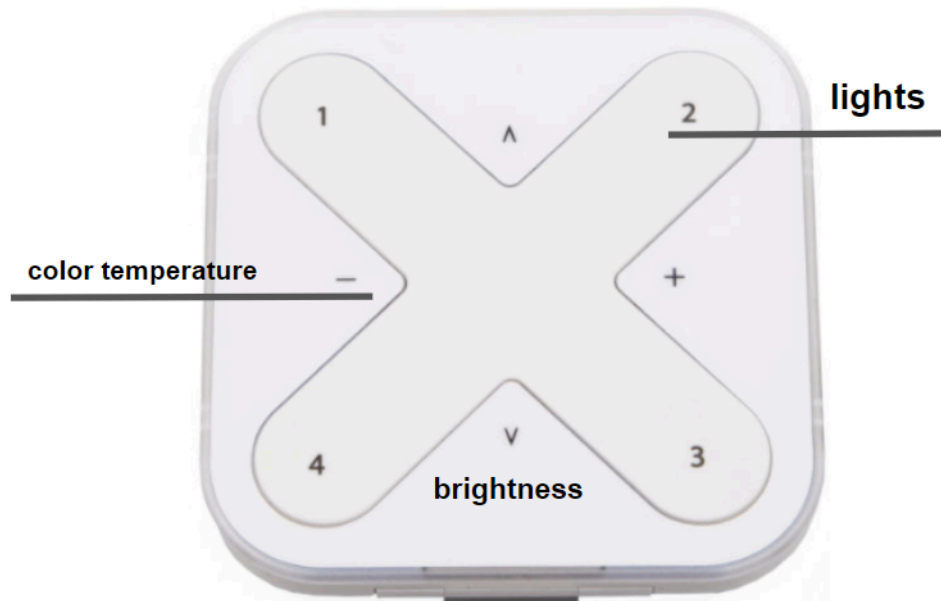
The main building is equipped with fresh air conditioning. However, there is no cooling in the main and the sauna building. Please contact the cottage caretaker for any further questions.

House heating can be adjusted by using thermostats on each room. During summer time it is recommended to deploy window shades at the living room to block sunlight and hence reduce heat inside. The window shades are automatically retracted at midnight.

Lights

A few of the lights in the main building are adjustable for brightness and color temperature.

The lights on the ceiling of the living room turn on automatically after sunset. All the lights in the main building can be switched off at once by pressing and holding one of the numbered switches for a few seconds.



Parking & EV charging

We provide on request an extension cord for Electric Vehicle charging. Please ask us for the daily electricity rate. Please avoid parking your car on the paved part of the yard.

Address: Vasikkasaarentie 167 18100 Heinola

No pets, no animals

All pets and brought animals are strictly forbidden at the houses and at the premises. We want to keep the facility allergy free for all of our guests.

Camera surveillance

The property is equipped with camera surveillance for outbound and inbound car traffic.

Cottage caretaker & owners

In case of problems, please contact the cottage caretaker first and foremost:

- Jussi: +358 44 032 17 54

For feedback and possible rental issues, please contact the house owners directly:

- Otto: +358 40 82 414 26
- Elina: +358 44 24 348 01

Neighbors

There are no immediate neighbors at the property and there are no other cottages on the opposite shoreline. The nearest neighbors are about 300-400 meters away.

Depending on the season, berry pickers, mushroom pickers and ice anglers may move around the surroundings of the property.

Grocery stores

- Heinola Citymarket (alcohol store Alko in the same building)
- City of Heinola, S-Market, Kirkkokatu 13 & Lidl, Siltakatu 21-23
- Heila, a local food market, Työmiehentie 35
- ABC, Työmiehentie 33 (open at 06-24)

First aid & fire Safety

Please find a fully equipped first aid kit with accessories in the corridor closet in the main building.

Fire extinguishers are available at both houses. Both buildings are equipped with smoke detectors.

Home appliances

Instructions for using the machines and appliances can be found in the lower kitchen drawer on the left side of the oven.